

AMBERTON UNIVERSITY
e-COURSE SYLLABUS

MGT4650.E1 Contemporary Management Issues
SUMMER 2017

PROFESSOR INFORMATION:

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COURSE INFORMATION:

MGT4650.E1 Contemporary Management Issues

Level: Undergraduate

Beginning Date of Session: Saturday, June 10, 2017

Ending Date of Session: Thursday, August 17, 2017

Student access available to the Student Portal: Saturday, June 10, 2017.

4th of July Holiday: Amberton University will be closed on Tuesday, July 4th for the holiday.

Students enrolled in distance learning courses are not assessed any additional fees for security or identity verification.

COURSE PREREQUISITES:

None

TEXTBOOK(S) AND REQUIRED MATERIALS:

Title: **The 27 Challenges Managers Face: Step-by-Step Solutions to (Nearly) All of Your Management Problems**

Author: Bruce Tulgan

Publisher: Jossey-Bass

Year Published: 2014

Edition: 1st

ISBN: 10: 111872559X or 13: 978-1118725597

Price: Available at <http://amberton.ecampus.com>

Title: **Strength's Finder**

Author(s): Tom Rath

Publisher: Gallup Press

Year Published: 2007

Edition: 1st

ISBN: 10: 9781595620156 or 13: 978-1595620156

Notes: Book MUST be purchased NEW by student in order to access code.

Price: Available at <http://amberton.ecampus.com>

Title: **Emotional Intelligence 2.0**

Author(s): Travis Bradberry, Jean Greaves and Patrick Lencioni

Publisher: TalentSmart

Published: 2009

Edition: 1st

ISBN: 10: 0974320625 or 13: 978-0974320625

Notes: *Book MUST be purchased NEW by student in order to access code.*

Price: *Available at <http://amberton.ecampus.com>*

Amberton University has an agreement with eCampus.com to provide a full-service online bookstore to students. The Amberton University Virtual Bookstore is accessible through the University's website, www.Amberton.edu. There is also a bookstore link in the Student Portal.

The AU Virtual Bookstore provides an easy to use interface, online buyback of books, and same day shipment of most titles with an average delivery time of 2-3 days depending on the student's location. Textbook options include new, used, rental, and electronic media as available.

Since no books are sold on campus, students should plan accordingly and purchase their books in advance of the first day of class, allowing time for shipping. Be certain you are enrolled in the course before purchasing your book(s). All textbook information (Title, Author, ISBN, etc.) is available in the course syllabi so students can shop competitively. Most textbooks can be purchased from many different textbook vendors. Some textbooks may only be available on the University's Virtual Bookstore. Students should be careful to obtain the exact resource(s) required for the course.

COURSE COMPETENCIES:

The following represents the course competencies for this class. Competencies are equivalent for all lecture and distance learning courses. Following each competency is the assignment used to gain mastery of this area of study.

UPON COMPLETION OF THE COURSE, THE STUDENT WILL BE COMPETENT IN:

1. Understanding the role of the manager within the organization. (Readings, Written Assignment)
2. Understanding how changes in the economy affect managers. (Readings, Discussion Board)
3. Defining the importance of being able to adapt to today's workplace challenges by creating an adaptive organization. (Written Assignment)
4. Understanding how the differences in generations affect the workplace. (Readings, Discussion Board)
5. Discussing how being able to work with different personalities can be an asset to a manager. (Written Assignment, Discussion Board)
6. Exploring gender differences. (Readings, Written Assignment)
7. Understanding how to conceptualize organizational needs in relation to change. (Written Assignment, Discussion Board)
8. Understanding how working with Emotional IQ can be a powerful management tool. (Written Assignment)
9. Understanding the need to manage technology efficiently and effectively. (Readings, Discussion Board)
10. Understanding diversity within the workplace and how it affects managerial decision making. (Written Assignment, Discussion Board)
11. Understanding ethics. (Discussion Board)
12. Discussing the hostile work environment and how to overcome this challenge. (Readings)
13. Understanding the challenges of the entitled worker. (Readings, Discussion Board)
14. Understanding the challenges of the unmotivated worker. (Readings, Discussion Board)
15. Understanding the challenges of the overworked employee. (Readings, Discussion Board)

COURSE POLICIES:

- Read and complete all assignments by the scheduled due date. An assignment submitted after the due date will be assessed a penalty of 5% for each day it is late. Work submitted more than one week after the scheduled due date will NOT be accepted.
- All assignments are due at 10pm, Central Standard Time.
- Assignments may be submitted early, but no more than two (2) may be submitted in any one-week.
- When submitting an assignment, please include YOUR NAME, MGT4650.E1, and the assignment number on the first page of the assignment. All assignments must be submitted through the Moodle Portal/Assignment Drop Box.
- There are no extra credit assignments available in this course.
- Do not plagiarize. Please read the section on Academic Honesty/Plagiarism.
- The **last** day to submit assignments is **Sunday, August 13th, 2017**.

Student's Responsibilities:

This syllabus contains information, policies and procedures for a specific course. By enrolling, the student agrees to read, understand and abide by the policies, rules, regulations, and ethical standards of Amberton University as contained in the current university catalog and schedule of classes.

COURSE OUTLINE AND CALENDAR:

| Week | Topic(s) | Assignment | Readings | Competencies |
|-------------|---|---|--|---|
| 1 | Introduction to Management, The Challenges of Being a Contemporary Manager | Class Introductions | The 27 Challenges Managers Face Chapter 1-2 | 1,2,3,4,5,6,7,8,9,10,11, 12,13,14,15 |
| 2 | Class, Introductions Continued Teaching Self-Management | Orientation Quiz DUE Discussion #1 Assignment #1 DUE | The 27 Challenges Managers Face Chapter 3 | 1,3,9 |
| 3 | Optimizing Contributions Managing Performance, Managing Attitudes | Discussion #2 | The 27 Challenges Managers Face Chapter 4-5 | 1,2,3,5,7,10 |
| 4 | Personal & Interpersonal Effectiveness, Generations, Managing Superstars | Assignment #2 DUE | The 27 Challenges Managers Face Chapter 6 | 1,3,4,10 |
| 5 | Managing Despite Forces: Eliminating Conflict, Hostile Work Environment, Entitled Worker, Unmotivated Worker, Overworked Worker, Resource Constraints | Discussion #3 | The 27 Challenges Managers Face Chapter 7 | 1,3,7,12,13,14,15 |
| 6 | Emotional Intelligence | Assignment #3 DUE Discussion #4 | Emotional Intelligence 2.0 | 8,10 |

| | | | | |
|----|---|--|---|-------------------------------------|
| 7 | Individual Differences, Ethics & Management Renewal | Discussion #5 | The 27 Challenges Managers Face Chapter 8 | 3,4,5,6,10 |
| 8 | What are your Strengths? Ethics Continued | Assignment #4 DUE | Strength's Finder | 1,2,3,10 |
| 9 | Contemporary Management How to Optimize the Organization | Case Study DUE Discussion #6 Final Course Discussion * ALL CLASS DISCUSSIONS WILL CLOSE * | N/A | 1,2,3,10,11 |
| 10 | Final Week of Class Contemporary Management Overview and Class Re-Cap | Self-Assessment Exercise DUE | N/A | 1,2,3,4,5,6,7,8,9,10,11,12,13,14,15 |

GRADING CRITERIA:

Orientation Quiz (5%)

This short orientation quiz covers the important components of the syllabus and is due by Saturday, June 17th, 2017.

Written Assignment 1

This written assignment is due by Sunday, June 18th, 2017.

15%

Written Assignment 2

This written assignment is due by Sunday, July 2nd, 2017.

15%

Written Assignment 3

This written assignment is due by Sunday, July 16th, 2017.

15%

Written Assignment 4

This written assignment is due by Sunday, July 30th, 2017.

15%

Case Study

The Case Study is due by Sunday, August 6th, 2017.

15%

Written Assignment 6, Self-Assessment Exercise

The self-Assessment Assignment is due by Sunday, August 13th, 2017.

5%

Class Participation (15%) – Discussion Comments Please expect to see six separate discussion points this session. Your answers should be approximately 250-300 words in length. You are not required to comment on the other students' answers. You are only required to comment on the original question one time. However, if you want to chime in on what your fellow students have to say, it most certainly makes for a more interesting online discussion.

These discussion questions will be graded as follows:

6/6 comments = 100%

5/6 comments = 85%

4/6 comments = 65%
3/6 comments = 50 %
2/6 comments = 35%
1/6 comments = 15%

The deadline to submit your responses is Friday, August 11th, 2017 at midnight for all discussion threads.

GRADING CRITERIA:

| | |
|---------------------|--------------------------------|
| Orientation | Quiz 5% |
| Assignment 1 | Case for Critical Analysis 15% |
| Assignment 2 | Personality Assessment 15% |
| Assignment 3 | Emotional Intelligence 15% |
| Assignment 4 | Strengths Finder 15% |
| Assignment 4 | Case Study 15% |
| Assignment 5 | Self-Assessment Exercise 5% |
| Class Participation | Discussion 15% |

The following grading scale will be used for this course:

Undergraduate:

| | |
|----------|---|
| 90 – 100 | A |
| 80 – 89 | B |
| 70 – 79 | C |
| 60 – 69 | D |
| Below 60 | F |

GRADE NOTIFICATION AND INSTRUCTOR FEEDBACK:

A successful distance learning experience requires a flow of communication between instructor and student throughout the session. Instructor comments are considered essential to the learning process. Therefore, each assignment/exam submitted will be reviewed, graded and returned to the student in a timely manner along with the appropriate commentary. Students should carefully review all comments.

Final grades are mailed approximately one week after the last day of the session to the student's address of record. Amberton University staff will not post or release grades over the phone. University instructors will not leave a message with comments or grades in any type of media that is not secure.

For questions regarding grades after the semester has ended, students should use their University email account and contact the instructor at the faculty email address as provided above in *Professor Information* area.

Incomplete Grades

An "I" (incomplete grade) is given at the discretion of the professor and may be given only when an emergency or illness prevents the student from completing course requirements. Should an "I" be granted, the student has 30 days from the end of the session to complete the conditions of the incomplete. An "I" which is not properly removed within 30 days following the session enrolled will become an "F" grade.

How To Withdraw From a Course

To be official, the class withdrawal must be in writing and signed by the student requesting the withdrawal; no withdrawal is accepted verbally. Please review the "Schedule of Classes" (online or in-print) for procedures for class changes or withdrawals and the refund policy and schedule.

COURSE DELIVERY METHODOLOGY:

This course is offered as a distance-learning course through the Moodle Learning Platform. Amberton's distance learning courses, called e-Courses, are identical to classroom courses in terms of learning outcomes, competencies, and instructor expectations. A student choosing to take an e-Course must have the following skills and technical capabilities:

1. Access to the Internet
2. General knowledge in:
 - Internet browser settings and configuration
 - e-mail and file attachments
 - Uploading and downloading files
 - Using a word processing package
3. Ability to conduct on-line research

Students who have not mastered these skills should not enroll for this course, but should consider enrolling in MIS2110 Computer Concepts and Internet Technologies for instruction in these areas.

HOW TO ACCESS YOUR COURSE:

Through the Amberton University Student Portal

Students enrolled in distance learning courses using the Moodle Learning Platform may access the course through the Amberton University Student Portal. The site may be accessed through the University's main page (<http://www.Amberton.edu>) or at <http://apps.Amberton.edu>. After selecting the "Student Portal" link, you will be prompted for a Username and Password.

Use your assigned **username and password** (AUID) as described below to enter the AU Student Portal:

Username = your capitalized firstname **initial**+lastname+last 3 digits of your SSN.

* Use your name exactly as it is listed on the University's records, including any suffixes or hyphenations, such as Jr, Sr, or II, as a part of your username.

For example: James Jones, Jr. SSN: 123-45-6789

Username: JJonesJr789

Password = your Amberton University ID# (AUID) **including the dashes**

For example: 04-999-999

Once your login has been validated, you may select from a variety of menu options, including your individual E-Course, email account, Discussion Forum, Chat Room, Remote Research, General Tools, all Syllabi, Research Tutorials and Electronic Instructor Folders (FTP).

If you are accessing the Student Portal from a public or shared computer, close the browser completely when finished, or click on the Logout button. For security purposes, no other person should have access to your Username or Password. If you feel your information has been

compromised or if you experience technical difficulties, contact the e-course system administrator at: e-sysop@amberton.edu

If you have lost or do not know your Amberton ID#, please contact the Student Services Office 972/279-6511 or advisor@Amberton.edu for a replacement AUID card. You must know your Amberton ID# to gain access to the course and to send email to your professor.

Through the Amberton University Moodle Website

Students enrolled in distance learning courses using the Moodle Learning Platform may also access the course by going to: <http://moodle.Amberton.edu>

For those utilizing Moodle for the first time, the **username and password** for the Moodle Learning Platform will be emailed to the student's University email account prior to the start of the course. For those returning to Moodle who do not remember their username and password, click on the link "*Forgotten your username or password*" available on the Moodle log in page (<http://moodle.Amberton.edu>). Otherwise use the same username and password as previous session.

Moodle Tutorial:

Upon successful log in and access to the Moodle learning platform, there is a *Student Moodle Tutorials* course available, to learn about the basics of Moodle. Simply click on the link for the *Student Moodle Tutorials* and read through the various learning topics: Navigating; Communicating; Assignments & Exams; Grades; and Student Resources.

COURSE COMMUNICATIONS:

Students will communicate with faculty through the Moodle Learning Platform or the Amberton University email system.

Each student enrolled is assigned an Amberton email account, which gives the student access to the Amberton email system (my.Amberton.edu). This email account is provided by Google Apps for Education. Students are encouraged to check their email regularly for University news, notices, and to communicate with instructors.

The student's assigned email address would be Username@my.Amberton.edu

Example: LJones-Smith789@my.Amberton.edu

The student Username is determined by:

firstname initial+lastname+last 3 digits of student ssn.

For example: Linda Jones-Smith SSN: 123-45-6789
Email Address = LJones-Smith789@my.Amberton.edu

Students will be prompted for a Username and Password when accessing their email account. Use the Username portion of the email address as the username (Example: [LJones-Smith789](mailto:LJones-Smith789@my.Amberton.edu)) and your Amberton ID# (including the dashes) as the password.

If you already have a Google gmail account, you might be prompted to add this account to your current account. Click 'Yes' and you will be logged into your my.Amberton.edu email account. It will be a separate email account from your personal gmail account.

If you need assistance with your email account, please visit <https://support.google.com/mail>

Students are responsible for reviewing the “Communication Guidelines” provided on the individual E-Course for specific instructor requirements.

Upon completion of a session, all communication and course specific information is removed from the Moodle system. If a student needs to maintain a record of communications or assignments, the student is strongly encouraged to print out or download these items to a disk for their own records.

FORMAT AND SUBMISSION OF ASSIGNMENTS:

Assignments are to be submitted to the appropriate assignment Drop Box in the Moodle system. Specific directions and guidelines for submission of assignments are located on-line in the “Communication Guidelines” of the e-course. Due to compatibility issues, Office 2007 files cannot be read by earlier versions of Microsoft Office. Before submitting an exercise file, confirm the file is in the proper format for grading by the instructor.

COURSE EVALUATION:

Each session, all Amberton students are requested to evaluate their courses. The evaluation process is an important one and provides students with an anonymous and confidential way to give meaningful feedback to the University. Summary information and comments are provided to faculty after the close of the session. Students’ identities are not disclosed.

Students will be notified through the Amberton email system of the Course Evaluation procedures. Usually, the evaluations take place during the last two weeks of the session. Please take advantage of this opportunity and participate in the evaluation process.

ACADEMIC HONESTY/PLAGIARISM:

Plagiarism is the presentation of someone else’s information as though it were your own. If you use another person’s words, ideas or information or if you use material from a source – whether a book, magazine, newspaper, business publication, broadcast, speech, or electronic media – you must acknowledge the source. Failure to do so violates Amberton University’s ethics policy.

RESEARCH RESOURCES:

The student is encouraged to use the Amberton Electronic Library as a research resource for this course. The Electronic Library provides access to full-text and abstract articles as well as links to a variety of remote research tools. Students can search Amberton Library Resource Center holdings through the on-line public access circulation system. The physical library contains a specialized collection of research materials specifically chosen to support the degrees and courses offered at Amberton. Interlibrary loan and document delivery services are available. The TexShare Card offers borrowing privileges in libraries all across the state of Texas. Students with research questions or questions about Library services are encouraged to visit the Library or email their questions to library@Amberton.edu.

RESEARCH TUTORIALS:

Online research resources are available through “Research Tools Database”, accessible through the Student Portal. (For additional assistance, students may access the “Research Tutorials” link located in the General Tools area on the Student Portal.) Access the Portal by clicking “Student Portal” from the University’s website. You must know your Amberton ID to access the Portal.

Library Live Chat Feature

The website allows for a live chat feature with librarians on the library pages. This service allows students to connect with librarians on questions regarding resource assistance, searching data bases and access to library services. www.amberton.edu/current-students/library/index.html